



# **Jalpaiguri Welfare Organization** **Club Road, Jalpaiguri - 735101**

## **Annual Report 2014 - 2015**

### **Organization at a glance/ Remembrance of the Organization/ Brief history of the Organization**

Everybody knows that a large number of people in our country are being deprived of getting their essential rights such as food, clothes, education, health, abode etc. Whereas to live with equal rights is a fundamental right of the people of our country and it has been declared in our constitution categorically. Ensuring these rights is the solemn duty of the country. But presently the actual scenario of our country is not very delightful. The country is slowly but gradually phasing out its altruistic responsibilities, instead these responsibilities are being handed over to the private as well as multinational companies. Therefore, only a handful of affluent people are enjoying these rights. Vast number of underprivileged people of our country is being deprived of having the minimum service entitled for them. The people who have been bestowed the responsibilities to think of the welfare of the mass are negligent towards their duties. Although some individuals and organizations are raising their voice against this practice sporadically but a little effect of such protest is seen at the time of policymaking by the policymakers of the country. So such protestation must be continued to bring a change in this scenario. If such protestation is not been there then the country will cease participating in welfare of the people in policymaking. Jalpaiguri Welfare Organization was established in the year 1982 mainly to sort out the problem, standing as a hindrance before the poor and helpless people to get their right to health as well as to fight against the corruption and injustice, which is perpetrated, against the aforementioned segment of the society. To stand firmly beside the people who are helpless and underprivileged is also a consecrated mission of the organization.

**Jalpaiguri Welfare Organization**  
**Club Road, Jalpaiguri**

**Annual Report 2014 - 2015**

Respected Members & well wishers,

Observation of acute distress in the lower section of the social, rampant corruption and injustice in the socio-economic fabric and the inadequate efforts by noble individual in these regards led some zealous youngster of the town to conceive a noble idea of concerted action to fight effectively against the maladies prevent. It was novel in many respects - it aimed at giving utmost importance to humane feelings and attitude by virtue of which monetary considerations would assume lesser significance, voluntary participation of people in works was encouraged rather than enforcing authoritarian culture and last but not the least, it would be free from political or religious bias. This resulted in the setting up of Jalpaiguri Welfare Organization in 1982, a voluntary association of like-minded people who would dedicate themselves towards the causes of the society. Judging by any standards, it was a tough going indeed, but the toughs kept on going. Priority was given to health and health-related matters and thus camp up a number of projects over the years including a move towards fighting disability, to protect the women and child rights etc. for getting equal opportunity in the society.

Today at this the 33<sup>rd</sup> ANNUAL GENERAL MEETING of Jalpaiguri Welfare Organization from the desk of the secretary let me offer my warmest regard to you all present here to discuss the Annual Report of the organization for the year 2014-15. But before that at first we express our deepest sympathy and respect at the demise of our long-standing friend, philosopher and guide Pabitra Modak, Rajat Ghosh, Debabrata Ghosh, Kalyani Das Gupta, Mr. Sunil, Subrata Chakraborty, Ajay Banarjee alongwith other souls who fell their last breath during the span of last calendar year in different reasons in the world. We pray their spiritual peace in heaven. Now; I, submit the Annual Report along with the Balance Sheet as well as Audited Accounts of the organization for the financial year 2014-15 for the kind perusal and approval of the honorable members present here.

A detailed report of our ongoing projects as follows:-

**HEALTH RELATED PROJECTS**

**a) Charitable Dispensary:**

In the year 1982 Jalpaiguri Welfare Organization started working with a demand of Quality health service to all without any financial discrimination. It is one of the fundamental rights of the citizen to get the treatment services. Initially JALPAIGURI WELFARE ORGANIZATION started with this service housed in a little room at Keranipara. Medicines were collected by our volunteers from the local Doctors, Medical Representative (Physician's Sample) were distributed to the needy patients for ensuring their proper treatment. We accept that owing to the non-availability of doctors we could not serve the people the way we wanted to during the year. Presently the senior citizens of the area gather in this centre of ours and spend their leisure time in discussing the social issues & concerns.

Our aim was to serve the poor patients free of cost and accordingly we are extending the service under supervision of an experienced doctor five a week from our Club Road premises. This year we have served around 3000 needy patients as per their need by providing prescribed medicine collected from the like-minded doctors (Physicians' Sample). Besides we have also distributed medicines bought by our own sources amounting Rs. 40, 000/- free of cost.

**b) Day Care Centre:**

Since 1991 this centre has been working for the benefit of the senior citizen at DEBI CHOUDHURANI KALIBARI. The basic concept was to provide health care facility for at least once a week and entertainment to the elder persons. Later on through this centre we provided poor & needy patients of all age free treatment once a week. During the year we admit we failed to serve the patients in need of a doctor. We are optimistic that soon we will be able to start the same. This year the centre became a point where the elder people of the local area met and spend their leisure time. Besides a free coaching centre is also run from this centre which is serving 90 – 100 poor local students by ensuring continuous education. From this financial year we have started a free Homeopathy Clinic once in a week. We are proud to serve about 25-30 needy patients through this centre in regular basis.

**c) Low Cost Pathological Laboratory:**

Since the very inception of the pathological laboratory in the year 1990 it has been providing all sorts of pathological tests at a low cost as well as at concession rate to all the patients and also at free of cost to those who were unable to bear even the minimum cost. This year about 11,500 patients were served and a service of around Rs.51, 300 was extents at low cost and at free of cost to 545 needy patients who were otherwise unable to afford the tests done form the market at market rate. Except, Sundays, the unit extents its services to the public from 8 am to 6 pm round the week.

**d) Low Cost X-Ray Unit:**

This unit was started in the years 1991 with a 300 MA X-Ray machine. It provides X-Ray at Rs. 70/- to all the patients. The unit also provides the service at concession rate and if necessary at free of cost to the patients who cannot affords the nominal charge. This year the X-Ray unit served 6,800 patients. The unit has extended free service worth Rs. 22,366 to 429 needy patients whose market value is about Rs.40, 000.

**e) Low Cost Generic Drug Centre:**

Medicines with Generic name! With an aim of creating responsiveness & movement regarding the Generic Drugs amongst the common people this service of ours started functioning in the year 1992. Since the beginning of the centre is providing essential medicines at a low cost to all the people. This is the only center in Jalpaiguri which provides 24 hours service to the dying patients. Despite security concerns, organization is firm to run this project for the benefit of the common people during the night. This year about 3, 20,000 patients were benefited from this centre and medicines worth of Rs. 64,100/- were distributed free of cost among about 550 numbers of poor and needy patients. Besides, medicines were collected from the doctors and medical representative were also distributed time to time amongst the people in need. We are accepting the facts this unit is unable to provide all kinds of medicines needed for various types of patients. We are trying our level best to provide better service to more and more people overcoming the present drawback. We are proud to start the home delivery service for the aged people and for those who have none to collect the necessary medicines from our centre.

**f) Low Cost Spectacles Centre:**

At Rs. 20/- and also at free of cost this centre provides facility of an experienced Optometrist who voluntarily examines the eyes and gives suggestions for spectacles to the patients. Since 1995 the unit has been providing spectacles at low cost or at free of cost to the ailing persons. This year about 3900 patients were benefited and spectacles worth of Rs. 17,200/- were provided free of cost whose market value is about Rs. 35,000/-. Besides through the project, old spectacle frames donated by the kind hearted people of the district were distributed, after

due repair, to the needy section of the society. Besides, the project has been successful to provide new spectacle frames to its beneficiaries at low cost. To reach out to the marginalized group of the people we have decided to organize Eye Examination Camp in the remote areas of the district. People are benefited from 8 a.m. to 6 p.m. every day from this centre.

**g) Low Cost E.C.G. unit:**

This unique unit was started in 1994 to provide ECG at free of cost to the poor patients and at a low cost to the people who can bear it. There is a new computerized ECG machine along with the manual one to serve more patients in a short time. We do the computerized ECG at Rs. 60/- and the manual ECG at Rs. 40/- whose market value is Rs. 200/- and Rs. 150/- respectively. This year we extended our serve to about 1050 patients at concessional rate and about 98 patients were served either free of cost or below of our rate whose market value was about Rs. 8,500/- and value at our unit was Rs. 3,410/-. Our volunteers served the patients at their homes in cases where they are unable to move. Except Sundays, our volunteers serve the people from 11 a.m. to 5 p.m. restlessly.

**h) Mobile Ambulatory Clinic:**

Jalpaiguri Welfare Organization made the first voluntary move to start the Ambulatory Service in Jalpaiguri. Presently though the number of such voluntary organizations has increased still as per need we serve the people at concessional rate and even at free of cost that has been duly admitted by the people and the administration. Besides it is hard to access ambulatory service from other organizations during the night but we are always at the public service. At a concession rate and also at free of cost about 1050 patients reached the medical institutions within the town and in other districts like Darjeeling & Coochbehar including the North Bengal Medical College & Hospital. In addition, service is also provided during natural calamities by arranging medical camps & rescue and restoration operations conducted by the CHILDLINE Service. JALPAIGURI WELFARE ORGANIZATION started this 24 hours ambulatory clinic in the year 1989 as a community based project. This year 153 patients were provided the service worth Rs. 58,500/- free of cost. Jalpaiguri Welfare Organization could buy a new model ambulance vehicle with the financial assistance of Mrs. Mukti Rani Sarkar in the remembrance of her husband late Nirmal Sarkar.

**i) Mortuary Van**

Since 2010 Jalpaiguri Welfare Organization has started this Mortuary Van service. In this busy society none have the time to be the part of one's last visit. Keeping in mind the very rude moment of time Jalpaiguri Welfare Organization kept its urge to start a Mortuary Van for such occasions. In this year we served 230 families who approached us for the service. We also announce it with heavy heart that in some extent we could not provide this service properly due to lack of responsible driver. But we are trying our level best to overcome it at the earliest.

**j) Oxygen Supply Service:**

Jalpaiguri Welfare Organization is providing a 24 hour emergency Oxygen facility since 1992. This year about 194 patients were benefited by this service. The organization charged only the refilling cost to use oxygen cylinder from the family members of the users. This service was also provided at free of cost those who are too weak to pay the minimum charge of it. We proud to provide this emergency service to 69 patients at free of cost worth Rs. 47,150/-.

**k) Blood Pressure Measuring Service:**

The organization has started the service since 2011 by feeling its necessity. To save life from fatal or severe physical affects, regular blood measuring is essential. Lack of measuring centre and due to poverty, a good number people cannot avail this service in need. For the need of

the neediest, our beloved organization has started it for all at free of cost. We feel proud to serve 1500 number of persons to measure their blood pressure in this year and 1000 number of people also could measure their body weight.

#### **l) Counseling Centre for Drug Addicted & Mentally ill patients:**

For the last three decades Jalpaiguri Welfare Organization are ardently involved for curing the scar of the addicted and the person having psychological disorder through counseling or sending them to the diagnostic centers which are appropriate for them. For getting such facilities a forum was formed with the help of some social activists. These activists were involved in administering medicines and counseling for the rehabilitation of that people. But due to lack of psychologist, social worker the service could not be continued. But our volunteers are always ready to help for giving proper guidance to the guardians of the effected ones. Presently these sorts of patients are being sent to various diagnostic centers in various places of West Bengal by Jalpaiguri Welfare Organization for their betterment. Sometimes our volunteers are escorting them to different places for their better treatment. We are happy to start a counseling centre at free of cost at our Club Road premises since 2013. A renowned counselor of the Mind Care Counseling Centre Miss. Soma Ghosh is giving her time once in a week to run the centre smoothly for the sake of the affected persons.

### **PROJECTS FOR DIFFERENTLY ABLED**

#### **a) Centre for Special education for the Disabled Children:**

Jalpaiguri Welfare Organization is working for the disabled population for their proper rehabilitation since 1984-85. Successful & meaningful rehabilitation of the differently able children to the main-stream of the society through quality education and special care was the thought which inspired JALPAIGURI WELFARE ORGANIZATION to start the centre in 1987. Through this centre of ours all types of physically challenged children (CP, MR, HH, VH, MD) are getting education using modern techniques. Since its inception, the centre has been earning reputation to attract the students, the number of which is at present 177. Many bonfire students of this school have got enrolled in the normal school and have done well in the Secondary & the Higher Secondary Examination. In addition the students are also involved in the co-curricular activities like Art Competitions, Nature Study Camps, Sports, & other Cultural Programmes and have brought laurels to the centre. Like previous years this year too, the students of our centre proved their excellence in the field of sports and games in various places in West Bengal. The centre is helping the guardians of the children to get the certificates and necessary aids and appliances from the government sector. This year the centre has attracted the attention of the mass by participating in the different cultural programmes at Disabled Day Function, Durga Puja Inauguration Programme, Book Fair etc. this senior students were given an Identity Card and were also provided special training for ensuring self-employment. Jalpaiguri Welfare Organization feels the need of special and focused efforts for the proper functioning and supervision of the school. We are thankful to the Department of Social Welfare for awarding Scholarship to the students of our Special Education Centre. Services extended to the students through this centre include (a) Mobility Training (b) Braille through Computer (c) Special education (d) Self-Help (e) Physiotherapy (f) Audio- tactile method (g) Use of Hearing Aids (h) Speech Therapy (i) Group Hearing Therapy (J) Scholarship (k) Home - based management (l) pre-vocational training etc. LIC Golden Jubilee Foundation donated a School Bus for the students of our school. The school bus is the only bus in the entire district that is dedicated to the students with special needs. A sense of belongingness has developed in our students. The confidence level of students is increasing as they travel together without the help of others. They really enjoy their journey daily. We are really owed to the LIC Golden Jubilee Foundation for their noble gesture and supporting us to fulfill our zeal for the betterment of

the children with special needs. Another attraction is mid day meal service which is providing since 2007 with taking support from the District Administration, Jalpaiguri.

**b) Handicapped People Industrial Co-operative Society Ltd:**

Jalpaiguri Welfare Organization formed this society in 1991 to rehabilitate the adult disabled persons. The purpose of this Society was growing mutual understanding and co-operation among the members. In the meantime we have contacted with the various departments for the sake of them to get the opportunity to maintain their livelihood. At first the Forest Department had given a chance to sell the byproducts of the forest such as turmeric, honey etc. After few days, we conducted with the West Bengal Electricity Board & offered them to distribute their consumer bills amongst the consumers at a minimum rate. They agreed and since then this society is engaged in distributing the electric bills among the consumers. Now the member strength of the society has increased to 65. They are also delivering their responsibility of the meter reading of the customers of WBSEDCL. Besides for the last two years another 12 - 13 differently able brothers & sisters engaged in distributing the Property Tax Notices to the citizens of Jalpaiguri Municipal Area are benefited. We the members of Jalpaiguri Welfare Organization sincerely thank all the personnel of the Jalpaiguri Municipality and the WBSEDCL for their continuous support & noble gesture towards the challenged population. Jalpaiguri Welfare Organization is committed to search for various other ways to rehabilitate all the differently able persons. It is also mentioned that the handicapped people very skillfully doing the present system of spot billing, meter reading and other related works satisfactorily.

**c) APARAJEO Printing Press:**

We ran a printing press in our Club Road Office premises for over two decades. Three differently able persons were working in it and were earning their livelihood from this press. This was a glorious instance of rehabilitation of the differently able persons. But after the sad demise of Rajnath Pandey, the in-charge of the printing press the same is closed at present. For the time being a small canteen is being run by the family of Late Rajnath Pandey and other two members of the press. We are optimistic enough to start other suitable works so that a good number of disable persons can rehabilitate from this centre.

**d) Photocopy Centre:**

Jalpaiguri Welfare Organization formed a self-help group with eleven members of the organization in the year 2010. The said group was doing properly the Photocopy Centre side by side other benefited works. It was running satisfactorily with the assistance of young groups. Meanwhile few members of the said group engaged with other works so it does not last long. One hearing impairment youth was engaged to run the said photocopy centre since 2013 for his rehabilitation. Since then it is running properly and the earning from this centre helps the disable person to his daily livelihood.

**e) Guardian Forum:**

To strengthen the care of differently able students of the Special School, the organization took initiative in forming a Guardian's Forum to ensure the sharing and participation of the parents of the children in every decision and policy making activity for the best interest of the students. The organization has always encouraged the forum to come up with their suggestions for the cause of the children. The Guardian Forum has been supported with three school vans for helping the needy students coming from faraway places to attend the school. Efforts are on to increase this number at the organizational level. The forum also works for advocacy of various related matters. The organization supports the Guardian Forum for ensuring vocational training unit to the adult disabled children enabling to earn their livelihood. Jalpaiguri Welfare Organization took an initiative to train up the adult disable persons for their rehabilitation. In

this regard during last financial year the organization successfully done three numbers of vocational training programs on different subjects such as fruit juice making, tailoring, preparation of fast food etc. with the assistance of the Guardian Forum. There are 90 numbers of disabled persons were trained and most of them have become capable to earn money to their grains.

**f) Winter Sports for Differently able children:**

Jalpaiguri Welfare Organization very cordially conducting the Winter Sports for Differently Able Children for last two years. This year also the organization organized the sports with the disable participants of the resource centre under Sarba Shiksha Mission, Jalpaiguri. The children took part there in orient manner and besides it was also a dream of the organization to conduct such kind of events for the differently able children. Besides it, the children of our school participated in various sporting events all over North Bengal and they left successful prints of their skills. The organization is hopeful to arrange this kind of event in large scale basis in coming future with differently able children of our district.

**SOCIAL JUSTICE RELATED PROJECT**

**a) CHILDLINE Service:**

Jalpaiguri Welfare Organization has been working for the well-being women & children since its inception to protect their rights. Besides restoring the lost child to his/her parents, helping the guardians to trace out the whereabouts of their lost children Jalpaiguri Welfare Organization always did advocacy on education, health & safe environment for all children. At the time when there was no shelter home for distressed children, the organization stood by them and provided shelter & care. The administration recognized our efforts and they too referred children in need to our organization as they believed in our dedication towards children. Later on Jalpaiguri Welfare Organization became a stakeholder in child protection mechanism and started the CHILDLINE service during March 2003. First started in 1996 in Mumbai today CHILDLINE is serving the children of more than 600 cities throughout the country. 1098 a 24- hour free phone outreach service for children up to 18 years. JALPAIGURI WELFARE ORGANIZATION is providing this service in collaboration with the Ministry of Women & Child Development, Govt. of India and CHILDLINE India Foundation, Mumbai. Thus the Jalpaiguri CHILDLINE Service has become a savior for the children who needs care & protection in our district even the new formed district Alipurduar. CHILDLINE also performs awareness programmes to protect the child related issues among different classes of people besides direct intervention towards the child for his/her betterment.

<b>Our target groups are: ⇒</b>	Street Children, Child labour, abandoned children, Child victims of HIV/AIDS, Child addicts, lost child, Runaway child, Emotionally disturbed child, Child affected by the Natural Disasters, Child as Political Refugees, Differently abled child. The list is not exhaustive one.
<b>The supports we extend to our little citizen as per need are: ⇒</b>	Medical, Shelter, Restoration, Sponsorship, Emotional Support & Guidance etc.

Apart from the above, we have also taken the following decisions to improve our services provided:-

- a) Internal assessment of the service and adoption of new policy by conducting Weekly and Monthly meetings;
- b) To make the allied systems aware of the service;

- c) To restore and give shelter to a child who needs care and protection after making a detail discussion among the team members/volunteers.
- d) To publicize 1098 by distributing handbills, posters and other awareness CHILDLINE materials during awareness and various other occasions.
- e) For reaching out the mass, our team organizes Open House, and Outreach activities in all vulnerable areas to spread the message of safety net to children.
- f) Highlighting the need to establish the child rights our volunteers joined the children of Shelter Homes during Rakshabandhan, Children's Day, Saraswati Puja and other occasions.
- g) Visiting the Juvenile & Shelter Homes time to time for counseling the inmates and helping the authorities to trace out their whereabouts;
- h) Organizing Health Camps & Blood Grouping Camps for the children of different areas on regular basis;
- i) Regular networking with the JJB, CWC, JPU, DPCS and the allied systems like RPF, District Police, Hospital, District Administration and all other stakeholders for the best interest of the child.

We are happy that we have developed a lot our way of working and the quality of service delivery at our CHILDLINE 1098 project. Today the CHILDLINE Service of Jalpaiguri is well known figure throughout the country. Our volunteers of CHILDLINE have brought laurels to our organization by attending the meetings, workshops etc. organized time to time by the partner organization. Since the inception of the service in the district, our volunteers are working day and night for the cause of the children with the gracious aim of making Jalpaiguri a child - friendly place to live in.

This year Jalpaiguri CHILDLINE service organized a special programme along with the other partners throughout the country namely "CHILDLINE SE DOSTI" Jalpaiguri CHILDLINE celebrated this programme with tying up CHILDLINE band in the hands of various officials and staffs of allied system the inmates of a juvenile girl's home. This programme was organized from 8-14<sup>th</sup> November'14. Besides it, signature campaign was conducted; a rally was moved with the children of various educational institutes thorough out the town alongwith the police band party etc.

#### **b) Coffin Service:**

In this present society people live in a nuclear family. The family members leave behind their other relatives and moves to the cities or metros in search of sound job or service. In this situation when any of the family members departs the near ones living in other cities normally have no option left to pay their last homage. "Everyone could pay tributes to their departed beloved ones" was the idea behind this very service. This year we stood by around 160-170 families during their hard times at free of cost.

#### **c) Book Bank & Study Centre:**

The centre was started with the noble aim of enabling the needy students of the society to continue their studies. Earlier the organization served the students in need as per its own capability by providing them the textbooks free of cost. But after the inauguration of the centre we served more number of students. Subhrojit Sanyal Memorial Trust helped us to start the Subhrojit Sanyal Book Bank and Study Centre. We have been able to reach out nearly 150 needy students this year by providing them the textbooks free of cost. Besides, we have also been able to collect helping books written by various authors, encyclopedia, dictionary etc. As

per need students could come to our study centre and even get the books copied from the Xerox centre. We are planning to develop the centre to meet the surging needs of the students.

#### **d) Free Coaching Centre:**

This financial year the organization was successfully able to run its Free Coaching Centres at its Club Road Premises & Debi Choudhurani Kalibari premises for bringing the education to the access of the downtrodden section of the society like previous years. The idea behind running these free coaching centres was to curb the increasing dropout rates of the students from the regular school in difficult circumstances. Every week on Saturday & Sunday from 3 pm - 5:30 pm our volunteers impart education to the needy children. Besides the conventional education, moral education is also provided to the children coming to the centre through various group games etc. Our volunteers feel proud and happy while doing so. Both the centers are benefiting around 160 students of Class I to Class VIII. We also provide notebook, pencils etc. free of cost to the students to ensure their education along with light refreshment. Besides, we also celebrate various occasions like Saraswati Puja, Children's Day etc with the children to make their day.

#### **e) Campaign on Right to Education:**

The wise men feel that education brings awareness and prosperity. It is also known to all that the first and for most criteria of a nation is to educate their citizens. But it is very hurtful that the present national educational policy is to run in private way i.e. education is only for the rich. As a result, a good number of people live under poverty so it is a nightmare to them to teach their children in private schools by expending a huge amount of money. Though, some learned persons raise their protests to become same education for all to expand the talents of the child for the improvement of the society as well as the nation. In this regard our beloved organization vigorously campaigned against this bad educational system and a full control of governments to stop the running business in the name of education. In the last calendar year, four different groups from different places assemble at Bhupal in Madhya Pradesh for the same purpose. Jalpaiguri Welfare Organization and Shiksha Adhikar Mancha took part actively in the procession which was occurred. Besides it, the organization distributed the leaflets among the mass to raise a hue and cry against this present educational policy which is under trade mark.

### **OTHER ACTIVITIES**

- 1) Everybody knows that every year the 3<sup>rd</sup> day of December is observed world wide as World Disable Day since 1992. Before 1992 it was observed every 3<sup>rd</sup> Sunday of the month of March. The object of observing the DAY is to understand disability and all the disable persons can live in the society with their full rights and protections. Disability is not a disease; it is deformity which is not curable by treatment. Every challenged person can be skilled and establish in the society by getting proper training and opportunity. They should not be treated with pity. Everybody's token of love, a challenged person can reach their mountain of dream.

In keeping with our solemn pledge to stand by differently able population, this year too like previous years the "World Disabled Day" was observed by the Organization on the 3<sup>rd</sup> December with full honour & dignity. The day included various cultural programmes, competitions and exhibition of handicrafts that were greatly successful with the enthusiastic participation of our brothers and sisters who came cutting all the barriers of caste, race and section. Blood Donation Camp was also organized for the needy patients to mark the day by our differently able brothers & sisters. For the last 33 years, Jalpaiguri Welfare Organization is working for the rehabilitation of the disabled children. While observing "World Disabled Day" celebration we appeal to the mass to

uphold the rights of the disabled people. Every year all the disabled persons of district placed a charter of demand to the District Administration. We are fortunate that the presence of the Hon'ble Chief Minister of our state alongwith other ministers and officials made the whole programme more glorious. A charter of demand placed before the Hon'ble Chief Minister by the disabled persons to protect their rights mentioned in the PWD Act 1995 and National Trust Act 1999.

- 2) Jalpaiguri Welfare Organization always alerts to protect the disability rights. As per Disability Act, disability certificates should be issued to the eligible persons from every Block Health Centre, Sub-Divisional and District hospital. Though there are 07 blocks health centres, two Sub-Divisional hospitals and one District hospital in Jalpaiguri district but the said facility is available with only from one Sub-Divisional hospital and the District hospital. For this, people coming from faraway places are facing various problems. Jalpaiguri Welfare Organization stood by those and had frequent discussions with the Health Department but still a lot has to be done. Jalpaiguri Welfare Organization will continue with its zeal to work for the cause. As per our demand the district administration and the health department jointly took few composite camps for meeting, handicapped certificates & other papers throughout the year. As a result a good number of disabled persons can avail to receive the facilities. Our appeal to the administration that such type camps should be arranged regularly. .
- 3) Like previous years this year, too Jalpaiguri Welfare Organization has organized a number of camps to make the people aware about the act and facilities related to disability and disabled persons. Jalpaiguri Welfare Organization has organized these camps in various clubs, educational institutions, Govt. office & Non Govt. organization to make them aware about the preventive measures which could ensure the birth of a healthy child, importance of immunizations after the birth of a child, shunning of bad habits such as not to insert any shrapnel or stick into the eardrum, the facilities of the disabled including the PWD Act 1995, The National Trust Act 1999 etc.
- 4) Differently able persons are provided various types of facilities at concession rate during traveling especially by train. The requisite forms were supposed to be supplied by the concerned department but the facility is not available anywhere in Jalpaiguri. Keeping this in mind, to help out the needy passengers Jalpaiguri Welfare Organization is providing the requisite forms free of cost to all those who need it and also help them by providing them necessary information.
- 5) It is found that nowadays the disabled women or girls are being mentally and physically tortured in every sphere of life. To reduce this mental agony of such girls our special educators always stand beside them to carry away their grievances to the respective authority. Our special educators also give their expert opinion as and when needed for providing them justice in the court of law and mankind.
- 6) Throughout the year, Jalpaiguri Welfare Organization collected aids & appliances for the differently able persons, woolen clothes, sarees, dhoti and other garments from various like-minded organizations & well - wishers and distributed to the needy.
- 7) Our organization is an active member of the District Level Committee formed to facilitate the District Disability Rehabilitation Centre, National Trust, and District Health Development in their working and has proved its presence on many occasions through its suggestions and decisions.
- 8) Like previous years this year too we helped the differently able persons by providing them Harmonium, sewing machine, Tri - cycle, wheel chair, crutch etc. for supporting them to earn their livelihood and rehabilitate them in the society.

- 9) Like previous year this year too we organized a Saree distribution programme among the disabled men, women and the children of poor families on the occasion of Durga Puja Festival with the generous support of kind hearted volunteers, well wishers and the District Administration. We are proud to announce that about 900 differently able men, women and children of the poor families has given support to obtain the new garments on the eve of the festive days. In addition, we distribute cloths (Dhuti, Sharee, Blanket etc) among the poor and needy men, women and children throughout the year as per our capability.
- 10) Our organization has always stood by the deprived women of the society who gets no protection on support form the society and the family itself. In some cases arranging mutual discussions etc. this year we successfully brought a number of ill-fated women to the mainstream of the life solved the problems. It could be mentioned here that the victims of trafficking who were rescued by the organization earlier this year were successfully restored back to their family and are leading normal family life.
- 11) The enthusiastic volunteers of our organization extended their services voluntarily for the Pulse Polio Immunization Programme, T.B. Awareness Programme, Leprosy Elimination Programme etc. and several other government and non-government programmes organized to create awareness and sensitization amongst the people throughout the year.
- 12) Our organization is always conscious about the decision taken in the interest of the mass in the field of health & hygiene. We have always protested the decisions against the mass interest of the people whenever and wherever necessary. Besides, we came forward with a lot of suggestions to the health department as well as district administration for the improvement of health services in the district throughout the year. As per the rule of the Govt. District Health and Family Welfare Samity has been constituted in every district. Being a responsible member of the said Samity, Jalpaiguri Welfare Organization enriched the work of the Samity by giving our suggestions.
- 13) As usual the organization stood up for extending necessary medical help and advice including distribution of free medicines as well as clinical help in such areas where Malaria, Diarrhea etc. affected a number of people.
- 14) Motivation camps for Blood Donation were organized during this period at a number of places. Motivation camps like **Know your Blood Group** for identifying blood groups of individuals were also organized during this period at a number of places and more than 450 needy patients were assisted in getting blood during their hard times. Everyday 2-3 families on an average came to our organization during this financial year to collect blood for their ailing member of their family. We helped those helpless people by collecting blood from various sources such as Voluntary Organizations, Clubs, Merchant Associations, Colleges, well wishers, members of our organization etc.
- 15) Like previous years this year too, we helped many needy patients financially during their course of treatment in and outside the state. We also provided medicines to them, purchasing from the outside, which were not available in our stock. We are always providing free medical treatment to the poor patients and also providing medicines free of cost that is not available at our Generic Drug Center. This year we stood by 86 such patients with financial support, who had gone for better treatment outside the state. Besides our volunteers have been rendering their services to the needy patients by escorting them to different places like Delhi, Vellore, Kolkata, Chennai etc. for their better and proper treatment.

- 16) Many people lose their ability to walk smoothly for a short stint due to fracture in limb, major illness like heart attack, neurological problem etc. Our organization provided wheelchair & crutches for such patients at free of cost to solve their temporary need. We are happy by giving such services amongst 50-60 persons in this year.
- 17) For the utmost development (health, disability, environment, women & child etc. related) of the district, Jalpaiguri Welfare Organization always has given their opinion & took part actively.
- 18) The members of our organization had stood besides the natives of the villages, whose kith and kin were brought to be admitted in the hospital or any other clinic but were facing trouble to avail the facilities entitled for them, according to their capability. Moreover, the tests and medicines, which we could not provide to the patients from various units of our organization, were done or purchased by us using the funds of the organization.
- 19) Recently it is found that some unscrupulous people are looting the money or valuable goods from the passengers who are traveling in various trains making them unconscious by giving sedative drugs through food or drinks to them. In the influence of such drugs, several times these people are reaching some unknown destination instead of their own. The members of our organizations extended their helping hands to these people by taking them health centre for getting medical attention and later they restored these hapless people to their families searching their addresses.
- 20) We are proud to start the home delivery service for the aged people and for those who have none to collect the necessary medicines from our centre. This year around 20-25 numbers of patients have been served under this.
- 21) Jalpaiguri Welfare Organization has always stood for ensuring due respect to the Senior Citizens. We have organized health check - up camps regularly for the beneficiaries of various Forum working for the benefit of the Senior Citizens
- 22) Those children who were not having the access of the education due to their financial crunches were provided monetary support enabling them to avail the expenses of the education. We also provided them books as per their need to help them have a smooth education.
- 23) It is found that the self administered medicines may cause a fatal damage to immunity system of the ailing person. It is necessary to get proper advice of the medical practitioners before taking any medicine for curing the disease. Most of the doctors/ medical practitioners are prescribing the medicines to the patient in the brand name instead of generic name. We think that the Medicine companies are sale their medicines with good looking pack for their huge profit and doctors are using the brand name for their conceal interest In this reason the patient and his/her family members are purchasing the prescribed medicines at higher cost and most of the patient parties are unable to buy the medicines at high prices so they turn up to quake doctor. It is necessary for the Govt. to maintain the quality of the medicines keeping the price bearable for the mass. The Govt. must take appropriate measure to bind the companies to sell the medicines in generic name with strict quality control to reduce the price of medicines. This year we have organized a number of programmes to make a protest against the present drug policies.
- 24) There are so many sick and closed tea gardens in our district Jalpaiguri even also in the newly created district Alipurduar. In the last calendar year few gardens reopened but not in full phase and few further closed. Due to it, a huge number of inhabitants lost

their lives and others became sick. To extend the helping hands with food, medicine, clothes etc. our beloved organization very often reached to the closed and sick gardens such as Raipur Tea Garden with other same minded organizations e.g. Birpara Welfare Organization, Siliguri Welfare Organization, Forum for People Health, Duars Jagran, Science & Nature Club or alone with full of kinds. We also helped the medically affected people to consult with the doctors by bringing them at Sadar Hospital Jalpaiguri. The renowned Dr. Binayek Sen also got frighten by the seeing the fearful survey report of Raipur Tea Garden in Jalpaiguri which was done by Jalpaiguri Welfare Organization. Respective Dr. Sen opined that it is high time to take necessary steps for the sake of those affected people otherwise it will be a great headache to all.

- 25) Jalpaiguri Welfare Organization fought with the life taking disease Japanese Encephalitis for the sake of the inhabitants of Jalpaiguri while it was widely in epidemic form by giving away the leaflet, announcing to campaign the common mass against this disease. We also distributed bleaching powder among vulnerable area from one mobile van.
- 26) Jalpaiguri Welfare Organization always thinking about the uplifting, rehabilitation and other developing works for the disabled sorority. Like previous years this year too with the collaboration of the Sarba Shiksha Mission, Jalpaiguri a workshop was conducted where the participants were Special Educators, Care Givers, Physiotherapist, Psychologist etc. from various organizations. The object of this workshop was how to teach and other physical & mental management to the Children with Special Needs. All the personnel of Sarba Shiksha Mission & the participants supported the significance of this workshop.
- 27) In modern age the woods, hills, ditches are going to be abolished and the sky soaring buildings are going on. Besides it the heavy vehicles, trains are plying in high speed on the track through the forest. The animals have lost their existence due to scarcity of their habitats. So, the wild animals have become rendering. For the reason, every year a good number of animals lost their lives before due to time. In this backdrop, Jalpaiguri Welfare Organization also raised the voice to protect them in various ways as street corner.
- 28) Last 25<sup>th</sup> April'15 a large part of our nation and other neighbouring countries felt the hit of the earth quake which was originated near Kathmandu in Nepal. Due to it the death toll has increased in lips and bound. To stand beside the affected people of Nepal, Jalpaiguri Welfare Organization gave response from their conscience. We remained busy to collect the kinds and cash from the common mass and at the level best we became able to reach the relief materials to the subjected people in their need with the help of the District Disaster Management Section, Jalpaiguri. We feel bereave for those people of Nepal who lost their lives due to this destructive natural calamity. We also pray to God to lead the normal life of the people of Nepal at the earliest.

### **OUR PROTEST, OBJECTIVE AND SUCCESS**

Jalpaiguri Welfare Organization fought earnestly against the wrong and unjust by following the civic and humanism principle. The organization always tries to fight for the sake of the last, lost and least people in its motto. Due to different unavoidable circumstances, the organization could not compose so many remarkable protest but it was also has become unbearable to the organization. The organization also always remains against the inhumane practice of the Private treatment and also the private educational system which has become a great bar between the poor and rich. We also protest the high price of the essential commodities viz. food, medicines, clothes etc. It is

also mentioned that the rights of women and child is sighted only in the papers but its proper application is under question. The differently able people live on the pity of the mass. So it is our appeal to establish the rights for the disable to expand their talent. So, the organization never compromise with above noted issues as it is fully the hostile of the objectives of the organization. Our motive is to fight for the poor and establish the equality. To establish the motto Jalpaiguri Welfare Organization throughout the year created mass mobilization to sharpen our revolutionary image.

Being the nature of the organization & its non - political & secular activities, we were able to reach out the public more effectively. To find out the probable reasons and making effort to solve these we held several meetings during this year. In the meeting, discussions were made on the increasing materialistic culture in the society, gradually increasing owing to the economic liberalization. In the past few years, we saw that many voluntary organizations are exploiting the innocent people in name of the so-called Non-Governmental Organizations. Nowadays social work has become a profession. Some people are taking this job to earn money in the name of social work. We think that these anomalies should be weed out immediately for the real betterment of the people. As a result, the noble path of social service is converted into a job oriented concern and a social activist has turned to be a social worker who renders his or her service against money.

The capability of availing proper treatment for better health & hygiene is getting out of the common man. The way the cost of life saving drugs is increasing has made it impossible for the common man to get access of it. Business in the name of providing health facility is increasing day by day in form of Nursing Homes. Due to the commercialization of the health facilities, the common man is suffering a lot. The available government infrastructure is not enough to meet up the needs of the needy patients. We admit that our fight for the cause has somehow got a setback in the recent times but we are committed to work for the noble cause of welfare of the society. We have been striving for the hapless of the society. We will continue our zeal for the noble cause and will never divert from the noble path of social service.

### OUR FUTURE PLANS

- a) To stand against the neglected health service & to create mass movement against the social evils;
- b) To create awareness about the blood donation, health & hygiene, superstitions and differently able children, protect women and child rights etc. among the common mass. Besides health camp should be arranged regularly;
- c) To improve the existing projects to increase the quality of service;
- d) To start a physiotherapy unit at free cost;
- e) To inspire and motivate the youth to work for the society and to orient them as volunteers of the organization.
- f) To create awareness against the materialistic life and to encourage to lead a simple living with high thinking.

## CONCLUSION

Jalpaiguri Welfare Organization is purely a voluntary organization & has been working restlessly with the motto for the betterment of the hapless society since 1982. At a time when moral values are degenerating, magnanimity is giving way to self-centeredness and rationality often yields to intolerance fanaticism, the relevant of organizations like this one cannot be understood. There are so many activities done by the organization which were not reflected here and so many works remain undone due to various reasons. It is high time that people from all walks of life come forward to join hands with such positive forces to outpace the forces of evil from the society. Jalpaiguri Welfare Organization is indebted to all those volunteers, activities, well-wishers and donors but for whose dedication and tireless efforts it could not have achieved the distinction it now boasts of. We must not forget that no man is an island and hence we must care about welfare of other people as we do about our own. I appeal you all further to be determined that we are satiated but must not be satisfied till we achieve our aspiration. With this hope and appeal and once again congratulating you all I am ending the Annual Report.

*"Let the right to health & education be established!"*

With good wishes & warmest regards

*Sanjoy Chakraborty*  
(Sanjoy Chakraborty)  
Secretary  
Jalpaiguri Welfare Organization  
Club Road, Jalpaiguri

